



Cancellation Policy

In the event you do need to cancel your balloon order / event booking with us.

If the customer cancels within 72 hours to date of order the deposit will be lost and no further payment is required.

If cancelled prior to 72 hours to order we will refund deposit made in full.

With the exception to this; if we have had something bespoke made or ordered specifically for your particular booking the deposit will not be refunded.

If A Lister Events cancels, full amount paid including the deposit will be refunded in full.